

# Lala's Luxury Cleaning

## Client Preparation Guide



### General Preparation

- Please declutter surfaces(toys, clothing, personal items, paperwork, etc.)
- Clear off countertops, tables, and sinks as much as possible-This allows us to focus on detailed cleaning, not organizing (unless added)



### Laundry & Dishes

- If not included as an add-on:
- Please ensure dishes are put away or dishwasher is loaded
- Avoid leaving excessive laundry unless service is requested



### Pet Policy

All pets must be secured or kenneled during your cleaning appointment  
This ensures safety for both your pets and my team  
Please inform us ahead of time if pets will be present.



### Access & Entry

Ensure we have clear access to your home at the scheduled time  
Provide gate codes, door codes, or key instructions in advance  
If entry is delayed, it may impact the quality or duration of your service



### Special Requests

Please communicate any priority areas or concerns before your appointment  
Add-on services (inside appliances, windows, etc.) should be requested in advance



### What to Expect

We do not move heavy furniture or lift excessive clutter  
Areas that are not accessible may be skipped or lightly cleaned



### Final Touch

Preparing your home allows us to deliver the luxury-level detail and results you expect.

*A clean home is a luxury you deserve — we handle the rest*